

# Animal Care & Control

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## Inside this issue:

<b>Neuter Scoter is Rolling</b>	<b>2</b>
<b>Project Safety Net</b>	<b>3</b>
<b>Your Pet and Monsoons</b>	<b>4</b>
<b>What's New at AC&amp;C</b>	<b>2</b>
<b>What's new with FACCs</b>	<b>6</b>

*As someone who was born and raised in Maricopa County, the wonderful change in philosophy and the incredible progress at AC&C is something I can attest to firsthand.*

*Under Ed's leadership, your staff is changing the world for animals. Thank you.*

*.....Dr. Pat Haight*



## Animal Care and Change... By Ed Boks



So much is changing for AC&C! And all the changes are in the right direction!

First, I want to congratulate Sue Della Maddalena, founding President of Friends of Animal Care & Control (FACCs). Sue recently resigned from the FACCs Board to join the PETsMART Charities team as their new Executive Director. I know Sue will do as awesome a job for PETsMART Charities and the thousands of associated organizations around the country as she did for us. Someone as talented and committed as Sue cannot be expected to serve just one organization, and through her new position with

PETsMART Charities she will now be able to help communities all across the United States. Sue we wish you the very best, and are here to help you in any way we can!

You might think losing Sue would have a crippling affect on FACCs. Not to worry. We have just the person to fill Sue's shoes. Ann Damiano, FACCs Secretary, agreed, with an unanimous vote of confidence from the FACCs Board of Directors, to serve as our new President. This is an exciting time for FACCs, with the Hero Awards dinner and the Art for the Animals events in October, a concert for the Animals in March, a Capital Campaign, and dozens of other initiatives in the works. Serving as the FACCs President requires a person with Ann's acumen for organizational growth and development and unique leadership skills. Ann's attention to detail is only surpassed by her passion for our shared vision to end pet euthana-

sia in Maricopa County. The entire staff of AC&C stands ready to serve Ann as she assumes the leadership role of the best new animal welfare organization in Maricopa County!

As I shared last month, I will be pulling double duty for the next six months. I'll be in New York City two weeks a month serving as director of their Center for Animal Care & Control (CACC) while continuing to serve as director of AC&C. The challenge and synergy of our two organizations working together will reap many benefits for both our organizations and the animals we care for. I will keep all of you apprised of our powerful partnership with New York City in future articles.

Feel free to contact me at ed-boks@mail.maricopa.gov with any questions or concerns you might have. I look forward to hearing from you...



*AC&C hits Broadway. Ed Boks introduced to New York City by Jane Hoffman, NYC Mayor's Alliance; Ed Sayres, ASPCA, and celebrities Bernadette Peters and Mary Tyler Moore.*

# What's New at AC&C...

*The Neuter Scooter is scheduled to be in the following communities:*

**Phoenix**

**September 20**

**Avondale**

**October 11**

**Phoenix**

**October 18**

**Gila Bend**

**October 28 and 29**



The Maricopa County Neuter Scooter and Anti-Cruelty Response Unit is a self-contained surgical unit that offers spay/neuter surgeries, low cost vaccine clinics and other medical services for Maricopa County residents that are in need. It also serves as AC&C's response unit in cases of animal cruelty and neglect.

## Facts about the Neuter Scooter

- ◆ The Neuter Scooter can hold up to 40 patients at a time.
- ◆ This 30ft vehicle is com-

pletely self-contained with two anesthesia delivery systems and state of the art surgical equipment. It is fully air conditioned and heated.

- ◆ The Neuter Scooter will also be used as a triage vehicle for disaster and cruelty investigations in which dogs and cats require immediate medical intervention.
- ◆ The bus is available to come to all communities throughout Maricopa County, all year long.
- ◆ Vaccinations and licensing

will also be available on the Neuter Scooter.

- ◆ Spay/Neuter surgeries cost \$30. Vaccinations cost \$10.

AC&C is looking for locations, volunteers, and donations for the Neuter Scooter. For more information on scheduling the Neuter Scooter for a location, or sponsorship opportunities contact AC&C Development Department at (602) 506-3471 or email at [jbank@mail.maricopa.gov](mailto:jbank@mail.maricopa.gov).

## AC&C partners with Sheriff Joe Arpio's Inmates to Groom the Animals.....

This joint program with the Sheriff's Office is a vocational training opportunity for selected inmates which benefits the dogs in our care. In a combination of classroom and hands-on training, inmates will spend over 45 hours learning the basics of bathing and brushing dogs in preparation for entry into the dog grooming industry. AC&C staff will provide training from the dog's perspective: safe and humane animal handling, animal communication, and recognizing and reducing stress. On Tuesdays, Wednes-

days, and Thursdays (10:00am-2:00pm), inmates will work in a shaded breezeway under the supervision of a groomer employed by the Sheriff's office, and AC&C volunteers will monitor the dogs to assure their well-being and proper handling. We will select dogs in the West Valley animal care facility, determining priority by need (health, comfort, appearance) and appropriate temperament. (Of course, a clean dog is also a much more attractive dog to potential adopters!) This program is also therapeutic for participants, as it emphasizes the importance of working as a team and of humane treatment of animals.

AC&C is also working with the inmates to help clean our facilities. Inmates are already assisting the kennel staff at our West Valley facility. Every morning, over a dozen participants in this program provide manpower for the morning routine: cleaning kennels, washing dishes, and helping with general maintenance.

This work allows us to free up staff time to augment other tasks.

Anyone interested in helping out by becoming a volunteer should contact AC&C at 602-506-PETS.





# Project Safety Net Helps Keep Families Together

AC&C has numerous programs to help keep pets and people together. Under the heading of Project SafetyNet, AC&C staff are able to assist members of the public with any of their animals needs with a goal of keeping animals out of the shelter and in their homes.

Project Safety Net combines many of AC&C's public programs offering a wide variety of services to those in need. "Since AC&C rescues an average of 100-200 stray dogs and cats every day we knew we needed to do something to prevent people from bringing their own pets to us," says Al Aguinaga, AC&C Director of Shelter Operations. Sometimes all it takes is for us to ask the person to reconsider and then we can give them alternatives."

Here are some of the programs that make up Project Safety Net:

Having a behavior problem? AC&C can offer you low cost dog training, advice on how to change a behavior and printed information on all animal care and behavior needs.

Moving? Ask for a list of a list of apartments that allow pets.

Need help feeding your dog? AC&C has a monthly Pet Food Bank program. On the third Saturday of every month at

Westside Food Bank, 4211 N. 43rd. Ave; 10am-12pm

If someone is turning in a mom and her babies and they are willing to keep the babies until they are old enough to fend for themselves, AC&C will provide them with a spay/neuter surgery for mom and babies, vaccinations, medical care, and pet food. Then, when they are old enough to be adopted they bring them in and AC&C places them up for adoption.

AC&C offers low cost vaccinations to the public to prevent any future diseases.

FELIX (Feline, Education, and Love Instead of Extermination) provides tools, education, resources, and assistance to the community's free roaming cat problem.

The Big Fix program offers low cost and free spay/neuter surgeries to needy families. The Big FIX program has multiple components to it. For individuals on public assistance they can fill out an application and if they qualify will receive a spay/neuter by appointment. Other needy individuals can come to the quarterly spay day where AC&C provides surgery for the first 200 that show up.



## SAVE THE DATE

*AC&C's next BIG FIX Spay Day is scheduled for November 8th.*

*Anyone interested in volunteering to help or giving a donation should call 602-506-PETS.*



**KUDOS** to KPNX-Channel 12 for their continued support of AC&C through the Pet of the Week. You can see the pet of the week on Saturday mornings.

# AC&C Trains all Phoenix Police on Animal Safety!

AC&C has been working diligently over the summer months to train Phoenix police officers on animal safety, bite prevention and how to prevent dog shootings. We are pleased to announce that AC&C has completed training for all 2,500 of Phoenix police officers. The trainings were so successful that our two agencies are partnering again on a scenario

based video to help continue to reinforce the basic messages. The video is currently in production and will be incorporated into all trainings soon.

Recently one of the AC&C field officers assisted a Phoenix Police officer in the field with an aggressive animal. Here is his report..

*"This incident is noteworthy because the officer was able to resolve the situation without resorting to discharging his firearm and no one sustained any serious injuries. The officer told me that he attended one of our trainings and that is how he learned what to do"*

**KUDOS** to the Staff of the FARNAM Companies who rallied to raise more than \$7,000 worth of products to help the animals at AC&C.

*AC&C has over 100 animal care and behavior flyers to help with your pets needs. Visit [pets.maricopa.gov](http://pets.maricopa.gov) or contact 602-506-PETS for specific information.*

*Maricopa County Animal Care & Control is pleased to join other county departments in this years Combined Charitable Campaign (CCC). The County's CCC program allows employees to give back to their community by providing monthly monetary or in-kind donations to help valley non-profits. Our own FACCs is one of the agencies that County Employees are able to donate to.*

## Protect Your Pet from the Monsoon....

Each year during the monsoon season Maricopa County Animal Care & Control (AC&C) doubles the amount of animals brought to the shelters due to severe weather conditions. Many of these lost animals are not wearing identification and as a result are never reunited with their owners. "Animals are frightened, disoriented and get loose during storms", says Ed Boks, Director, Animal Care & Control. "If people would purchase a license for their pet we would be able to return these animals to their homes." Animal Care & Control would like to offer the following tips to pet guardians to help them protect their pet:

**KEEP YOUR PET IN-DOORS.** Storms are scary for pets and by taking them inside you can keep them safe, warm, and dry. Close all of the windows, blinds, and curtains; leave the fan or air conditioner on at a normal level.

**INCLUDE YOUR PET IN YOUR DISASTER PLAN-NING.** Make a box with your pet's vaccination records, leash,

a picture of your pet, food, and toys and keep it in an area that you can easily find. Identify a place that you and your pet can stay in case of an emergency.

**KEEP IDENTIFICATION ON YOUR PET.** By purchasing a cat or dog license you will ensure your pet will safely get back home.

**CHANGE YOUR ADDRESS.** If you currently have a licensed animal remember to notify AC&C of any change in address so they can make sure your animal gets returned if he gets lost.

**CHECK THE ANIMAL CARE CENTERS.** If your animal gets lost check the County Animal Care Centers every two days and list him on Maricopa County's Pets 911 lost and found web site and phone matrix. [www.1888Pets911.org](http://www.1888Pets911.org) or 1-888-PETS911.



## Towels and Blankets needed to help animals in the animal care centers.

Cold cement floors chill to the bone when you are tired, hungry, and lost. As you prepare to send your children off to school, you wonder about their well being. Are they cool enough? Are they warm enough? Is it going to rain today?

The lost and homeless pets at Animal Care & Control need more towels, blankets, and flat sheets. Even a small towel helps to keep the sharp coldness from penetrating their weak bodies. The next time you think about your children, remember the pets at AC&C.

AC&C collects pet bedding year round. If you are interested in donating or collecting towels from your neighborhood, your church, or school, call 602-506-8133.

Pet bedding may be delivered to three locations:  
2323 S. 35th Ave., Phoenix  
2630 W. 8th Street, Mesa  
5231 N. 35th Ave., Phoenix

## Dear Mr. Boks:

Dear Ed,

We appreciate your willingness to meet with us to discuss the philosophy and operations of your animal care and control department. We are bursting with new ideas and excited to implement as many of them as possible.

Your organization has been an

inspiration and we thank you for opening your door to us and donating you and your staff's time to speaking with us. We look forward to hearing many more wonderful things coming from Maricopa County Animal Care & Control.

.....*The Wake County Humane Society, NC.*



## AC&C Volunteer Saves The Day at the Pet Adoption Center.....

Gregg Bazett loves dogs and wanted to make a difference in his community. As the owner of his own business, Ace Mobile Wash, he knew he could structure some of his time to help the animals of Maricopa County. So, in April 2003 he came to a Maricopa County Animal Care & Control new volunteer orientation. He has quickly become an integral part of the Pet Adoption Center (PAC) team. Doug Rae, Manager of the PAC, explains, "Gregg has established customer service and adoption counseling standards which I now hold volunteers and employees alike to, but more importantly he has provided me with a benchmark for myself. He is committed to doing his best for the animals and with a passion that is second to none. It's this excitement which has been the catalyst behind increasing adoptions up to 100% on the days that he works. Thursdays are typically our slowest days and that was Gregg's first day. On that day PAC adopted 13 dogs when 6 or 7 adoptions had been the Thursday average."

One of the habits that contributes to this incredible success is the time Gregg dedicates to learning all he can about each dog. Gregg arrives almost one hour prior to PAC opening to meet the 30 or so new animals that have arrived since he last volunteered. He introduces himself to each new dog, walks that dog, and uncovers specific information which greatly improve the dog's chance to find just the right home. He also spends some special time with some of the "old favorites" that are still waiting for

their new guardian to walk through the door.

Gregg has also been volunteering every other Saturday at the PAC to help on the busiest adoption day of the week. As an avid golf fan, this was a sacrifice as each Saturday used to mean another golf day. Now it also means participating in Gregg's new favorite "sport" - helping more dogs find their forever homes!

AC&C has many wonderful individuals who help out every day. Some work in the kennels feeding, walking and caring for the animals. Others work at special events, offsite adoptions, and mobile sterilization. Others utilize their skills to assist in the office. Please consider joining our wonderful team of volunteers.



If you would like to join the AC&C Volunteer Team, please call 602-506-PETS for upcoming volunteer and foster orientation dates.

## No Kill from NYC to LA and back....

For the past several weeks Maricopa County AC&C has worked closely with Jerry Greenwalt, Director of Animal Care & Control in Los Angeles. Jerry was well schooled in our philosophy and programs. I am pleased to announce that Jerry took our philosophy and programs back to Los Angeles and presented them to Mayor James K. Hahn. The Mayor so loved our approach to animal care and control, that today he made a public announcement that Los Angeles is going

to go no-kill within five years. Jerry called me today to ask if we would continue to support him in this initiative. I assured him he would.

New York City will be making a similar announcement to go no-kill on September 19th.

Truly, the idea that was born here, in Maricopa County Animal Care & Control, that a municipal animal control program can, and should, lead the charge to create a no-kill community is sweeping the United States. This ideal is embodied in every one of you! When the United States finally goes no-kill, as it surely will, it is hard to know if anyone will remember that this idea started here, with you. But we will always know, and we should always be very proud of the contribution we have made, and

continue to make, to the welfare of animals in the United States!

I want to thank each the AC&C staff for the role they play every day in supporting our efforts to transform Maricopa County into the first major metropolitan no-kill community in the United States. Together we are making what was once considered an impossible dream an achievable goal! ♦





# All about Friends of Animal Care & Control



## A Letter from the FACCs President

The last two years have been a very exciting time for Friends of Animal Care & Control (FACCs). Under the incredible leadership of President Sue Della Maddalena, we have been able to firmly establish ourselves as an action-oriented team of committed volunteers who are dedicated to ending senseless euthanasia of pets in our community. Happily for Sue, she has

been given an incredible career opportunity that enables her to continue to help animals not only in Maricopa County but also across the country. Unfortunately for FACCs, she has had to resign as our president. Sue, thank you for all your incredible efforts on behalf of FACCs. We will miss you but wish you all the best in your new endeavor!

As incoming president, I am happy to report that our momentum has never been greater! Planning is underway for several important events. These include the second annual "Art for Animals" sponsored by the Naked Horse Gallery and The Paper Place in Scottsdale's art gallery district on October 16<sup>th</sup>. This fun event will again feature the work of renowned artist Susan Rene' and of course, the AC&C Petmobile will be on hand with lots of adorable, adoptable pets!

The first annual HERO Awards is scheduled for October 25<sup>th</sup> at the Hyatt Gainey Ranch Resort. This gala event will recognize and honor the impact animals have on our lives through truly heroic efforts of service or personal survival. Also in the planning stages is a concert event to be held at the Dodge Theatre on March 27,

2004 featuring top entertainers—mark your calendar and keep an eye out for more information!

Also, be on the lookout for the brand new FACCs website at [www.azfaccs.org](http://www.azfaccs.org). The site is scheduled to launch in early August and will feature the latest and greatest info about FACCs, our events, activities and progress towards our goals.



Friends of Animal Care & Control



**FACCs Calendar Contest is Huge Success!!**

This year FACCs received a whopping 900 submissions to the Cool Cats Desert Dogs calendar contest. "As the final date approached for the end of the submissions for this year's calendar contest we were truly unsure how many we would receive," says Ann Damiano, FACCs president. "We were truly amazed when we received over double the amount that we did last year." FACCs would like to thank Keely Moran, FACCs Vice President for all her hard work with this project.

**FACCs Calendar will Make a great holiday gift. Purchase it in October at Valley PETsMART stores.**

## Save the Date

**Art for the Animals**  
October 16

**Hero Awards**  
October 25

**Calendar on Sale**  
October

**Concert for the Animals**  
March 27



## Naked Horse Gallery and The Paper Place to host “Art for Animals” featuring works of artist Susan Rene

Thursday, October 16

Friends of Animal Care & Control (FACCs) proudly announce that the 4<sup>th</sup> Annual “Art for Animals” fundraiser will take place on Thursday, October 16, 2003 from 6 p.m. to 9 p.m. at Naked Horse Gallery and The Paper Place, located at 4151 N. Marshall Way in Scottsdale.

The work of renowned painter and animal lover Susan Rene will be showcased at the event, and an animal adoption drive will be held with the help of AC&C. This event will show-

case wonderful dogs and cats in need of loving homes from Maricopa County Animal Care & Control and will be open to the public. Last year, the Petmobile was on-site for “Art for Animals” and a total of 23 animals were adopted in one day alone.

The purpose of this fundraiser is to raise awareness and funds to assist Maricopa County Animal Care & Control in their efforts to end senseless pet euthanasia in our community. Held in conjunction with the start of Naked

Horse Gallery and downtown Scottsdale’s Thursday night art walk season, 10% of the proceeds from sales of Rene’s paintings will benefit Friends of Animal Care & Control (FACCs). Visitors will be able to view and purchase a wide variety of paintings by Rene and will be treated to live music and refreshments. The cost to attend is free.



## Percent for Animals Programs Offers Easy Way for Businesses, Fundraising Groups to Support AC&C’s Special Programs

FACCS is pleased to announce a new initiative called **Percent for Animals**. This program was inspired by % for the Arts, a nationwide program in support of the Arts. Cities designate a percent (generally 1/2%-3%) of a building’s budget that is set aside to pay for public artwork to enhance that building.

**Percent for Animals** provides a means for businesses, fundraising groups and civic organizations wishing to support Maricopa County Animal Care & Control (AC&C) by making regular donations to Friends of Animal Care & Control (FACCs). These groups pledge to designate a percentage of their sales, profits or even a set amount on a monthly or quarterly basis. The pro-

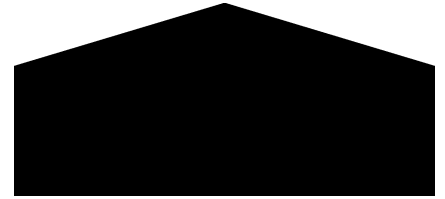
gram has been designed to simplify charitable giving and enables organizations to spread their donations throughout the course of the year.

Each corporate entity, business owner, fundraising organization or civic group determines the amount pledged based on what they feel they can give.

For more information on the Percent for Animals or other FACCs programs, please contact at (602) 840-2843 or visit our web site at [www.faccs.org](http://www.faccs.org).

**FACCs IS LOOKING FOR A FEW VOLUNTEERS TO HELP WITH SPECIAL EVENTS, AT THE THRIFT STORE, AND WITH OFFICE WORK. IF YOU ARE INTERESTED PLEASE CONTACT DIANN AT 602-506-8133.**

Phone: 602-506-2772  
Fax: 602-506-2739  
Email: [edbooks@mail.maricopa.gov](mailto:edbooks@mail.maricopa.gov)



*We create happiness by bringing  
pets and people together!*



2323 South 35th Avenue  
Phoenix, AZ 85009

**Maricopa County  
Animal Care & Control**

**AFRAID OF LONG-TERM  
COMMITMENT? YOU'RE  
JUST WHAT WE ARE  
LOOKING FOR.**

LOOKING FOR LOVE BUT  
RELUCTANT TO COMMIT? WE  
NEED YOU! AC&C FOSTER  
HOME PROGRAM IS LOOKING FOR  
A FEW GOOD VOLUNTEERS TO  
CARE FOR KITTENS AND PUPPIES  
UNTIL THEY ARE OLD ENOUGH TO  
BE ADOPTED, TO NURTURE SICK  
ADULT ANIMALS BACK TO  
HEALTH, OR TO PROVIDE  
SOCIALIZATION AND TRAINING. IF  
YOU ARE ABLE TO HELP CONTACT  
602-506-8133.



***Adopt a pet from Animal Care & Control today!***  
602-506-PETS [pets.maricopa.gov](http://pets.maricopa.gov)